

# Daniel Web-Builders and Marketing cc

## Terms and conditions

**Daniel Web-Builders and Marketing cc** is not responsible for the content of your web pages.

However, adult web pages are not authorized. Adult websites will be cancelled without notice.

All internet fraud or fraud websites will be deleted from our web services when we identify them.

### **1-Domain name registration**

We register annually your domain name in 03 days maximum from the date of payment.

### **2-Hosting and other services**

#### **When the Service is done**

The service is done 5 days from the date of payment. Your website is declared finished once all your first content (pictures, text...) has been uploaded and once you have accepted the design proposed to you.

Free updates are possible within 30days from the date of your first payment. THE 30 days from the date of payment is a bonus we give to our client to freely update his website without paying any fee, but this 30 days free update is only available to those that have completed payment for their website within 5 days from the date of the initial payment.

#### **Our billing cycles are:**

Monthly, quarterly, Semi-Annual, annual and two years

The client receives payment notifications before the date of payment. Failure to pay, within 15 days from the date due, the account may be suspended or terminated. Suspension notification will be sent to the client before the action. You may loose your data when your account or website is suspended.

A penalty of R50.00 must be paid to unsuspend your account.

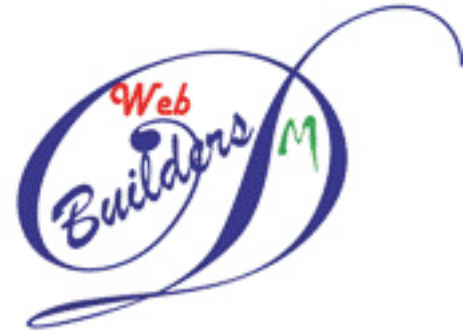
The suspended account must be settled within 30 days from the date of suspension,

If not, the account or domain name will be terminated and payment has not been received within 30 days, we will, unfortunately, be obliged to hand over the account for collection and interest at 1% per month, or part thereof, will be charged.

We would like to avoid the unpleasantness and the additional legal costs, for our account, that would inevitably be the outcome of that course and urge you to settle.



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## Hosting services price list

Please get details here [www.danielwebbuilders.com](http://www.danielwebbuilders.com)

### **3- Payment methods:**

Moneybookers, bank transfer, internet payment, bank deposit, please contact us for more details.

We do not charge any fees for use of our services by persons other than customers.

Fees are subject to change upon 15 days notice.

### **4-Advertisement**

We offer free and paid services to promote our customers

### **5- Support**

We offer support to our clients

### **6- Our reserved Rights**

We reserve the right to cancel any account in case of non payment or payment delay with notice. The client can be notified via email address or cell phone number.

We and our providers or partners shall not be liable to you or to any third party for any modification, price, change or discontinuance of the Service.

**All our customers will be notified minimum 08 months before in case of discontinuance of the service:**

**The hosting services should be transferred by us free of charge to another provider in case of discontinuance for our clients need.**

### **We are a Reseller Web Hosting Company.**

Our good and trust services come from trust partners and providers.

Since we are a Reseller Web Hosting Company, we reserved the right to reveal or not, details of our hosting providers.

All our customers will be charged an amount of R500.00 if they decide to be hosted directly by our hosting providers. The transfer of domain from our Reseller account to our providers server will be done in respect of this close.

**However, the transfer of domain from our Reseller account to any other provider is free and possible on written request.**

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### 7- Privacy Policy

We recognise that the customer provides all his billing information that must be protected. Daniel Web Builders and Marketing does not share client database to another client or another service provider except if the client has been detected as fraud source for investigation.

### 8- Return Policy

All payments made by the client are not refundable after 48 hours from the date of payment. If the client is not satisfied, by the job that has been done, we continue updating according to the wish of the client according to the money paid, this is possible within 30days from the date of payment. In other ways the refund within 5 days from the date of payment can be considered as a credit memo for another service within the company.

### 9- Payment Policy

We accept the following forms of payment:

Bank deposit, Bank Transfer, Internet banking, [Money Bookers](#), Payment via Pay Fast, Paypal, Visa, Master card, Credit Card. Please, contact us if you want to use one of the above forms that may not be active in our system at the time you are making payment.

For this period all prices don't include taxes.

### 10- Delivery Policy

Most purchases are delivered within 5 days from the date of payment. Regarding website building, we deliver the service 5 working days and update within 30 days from the day of payment (only applicable to those that has completed payment for their service).

The service is delivered to the client via email.

### 11- Promotion

Daniel Web Builders and Marketing cc offers promotions through emails, websites and cell phone. Once you sign up for our websites email [newsletter](#) you will receive promotions and offers that includes special prices for a specific period.

### 12- Product Testimonial

Daniel Web Builders and Marketing cc welcomes feed back on your experience with our products. We will publish both positive and negative testimonials so long as the product [testimonials](#) are accurate and constructive. Should you post a [testimonial](#) that we do not publish; our customer service department will contact you in order to improve our product quality and service. Only members of our website can post their testimonials.

**Last Date of update 09.02.10**

